

Interwise Connect™

Unlimited Voice, Web and Video Conferencing for the Enterprise

Interwise Connect combines voice, Web and video conferencing in one product that enables you to provide unlimited conferencing and collaboration to everyone in your company for one fixed, affordable cost. Designed for the unique needs of mid- to large-sized enterprises, Interwise Connect differs from other conferencing products by delivering an enterprise-class application that transforms voice, Web and video conferencing from multiple point tools into one core communication product that can be given to everyone in your company, like email.

Unique Business Value

Interwise Connect transforms voice, Web and video conferencing from separate point applications used by only a small percentage of employees into a single, enterprise-wide communication tool that you can afford to give to everyone in the company, like email. This approach:

- Extends the proven cost savings and productivity benefits of conferencing to all employees in the company, not just a select few;
- Empowers innovation throughout the organization, enabling employees to create new ways to speed time to market, improve quality and strengthen customer relationships.

Multiple Conferencing Products In One

Interwise Connect integrates six conferencing capabilities into one product that meets all of your business needs:

- **Voice Conferences:** Enjoy full featured, stand-alone voice conferences without the per-minute charge! Pre-scheduled and reservationless. Network-grade security. Personal conference room for every employee. Seamless escalation to Web meetings.
- **Web Meetings:** Launch unlimited numbers of online meetings for 2 people or 200 with one click. Share and collaborate applications and documents in real time with colleagues, customers, prospects or partners. Integrated audio (both TDM and VoIP) and multipoint video.
- **Virtual Training:** Lead or attend virtual classes with full moderator control and participant interaction features. Reach employees, channel partners and customers around the world for facilitated small-or-large-group learning, scheduled or just-in-time skills training, certification, etc.

- **Web Seminars:** Build awareness, generate leads and transfer knowledge internally and externally through low-cost, large-group presentations. Live video streaming, polling and other tools keep your audience engaged. Integrated recording lets you leverage the event even after it's over. Invite 20 or 2,000. No per-event fees or incremental charges for external (non-employee) participants.
- **Webcasts:** All-hands meetings, quarterly earnings calls and other large events have never been this easy or this economical. Set up integrated voice, Web, and video sessions in minutes from your desktop. No extra audio charges. No incremental costs for external participants.
- **On-demand Recordings:** Record live conferences, classes, meetings and events for those unable to attend. Pre-record subject matter experts to play during live events, for those times when they can't be in two places at once.



1. Emoticons
2. Interactive whiteboard
3. Video windows
4. Connection options/status
5. Participant/chat window
6. Materials window

Unlimited Conferencing for One Fixed Price

Gartner considers conferencing a “birthright workplace tool” that is universally useful and should be deployed in some form to almost everyone in the enterprise.¹

Only Interwise offers a pricing model that allows you to do just that and more, for less than you pay for email. No per-minute charges. No overage penalties. No extra charges for collaborating with customers, partners, suppliers and other external participants. Just one simple, predictable price for as much conferencing as you need.

Enterprise-Class Solution

Over the past ten years, Interwise has developed industry-leading technology and architecture to make the vision of “Unlimited Conferencing” a reality. This innovation is designed specifically to meet the unique needs of mid- to large-sized companies. Interwise Connect meets their needs with:

- Enterprise-class scalability, reliability, and performance;
- Unparalleled bandwidth efficiency;
- Enterprise-grade security;
- Flexible deployment options;
- Advanced integration.

Selected Features

Voice Conferencing

- Reservationless and scheduled conferences
- DTMF functionality (mute, unmute, participant count, lock/unlock event, raise hand, etc.)
- My Meeting Room: Always-open, personalized meeting room for reservationless voice conferences
- Conference call recording and editing
- Reporting (usage, tracking, CDR, etc)
- Access from any device: telephone, mobile, IP phone, PC
- Seamless escalation from voice-only to web conferencing

Web Conferencing and Collaboration

- Application sharing
- Shared whiteboard
- Web tours with annotation
- Integrated video conferencing

- On-the-fly polling
- MS PowerPoint support, with builds and transitions
- Public and private chat
- Emoticons, raise hand and step out indicators
- Access from any device: telephone, mobile, IP phone, PC
- Integrated TDM / VoIP Audio
- Personal, secure meeting room for every employee

Virtual Training, Web Seminars, Webcasts

- Multiple moderators/co-moderators
- Pre-set and on-the-fly testing, including yes/no, multiple choice, and free text
- Syllabus/learning objects
- Sections/breakout groups
- Attendance tracking/recording
- Self-exercise mode (for lab work)
- Over-the-shoulder (for individual 1:1 help, demonstrations)
- Create and edit on-demand recordings

Event Management

- Custom public and private portals and overview pages
- Event/meeting scheduling, registration, and tracking
- User management (individual and group) and user list import/export
- Event recording/editing (local or server-based), including protected recordings

System Security

- Behind the firewall operation
- End-to-end SSL encryption
- Reverse proxy, single sign-on and LDAP authentication for both PC and phone participants
- Support for closed events, limited only to invited and authenticated participants
- Visual event monitoring, expel unwanted participants

Enterprise Integration

- Integration with email, scheduling, portals, content management, CRM, ERP, LMS and virtual team rooms.
- Integration with directory services, single sign-on and reverse proxy gateways, IP gateways and PBX systems.
- Open, published APIs.

¹ Tom Austin, Gartner publication ID # G00131005, “The Workplace Application Classification Framework”, October 4, 2005

INTERWISE CONNECT SYSTEM REQUIREMENTS

Participant Application:

- Windows 2000 Professional, XP or 2003
- 233 MHz processor
- 64 MB RAM
- Disk Space: 5 MB for application installation; 50 MB set aside for event materials (This setting is configurable.)
- Microsoft Internet Explorer version 6.0 or later, or Firefox 1.4 or later
- At least 800 x 600 resolution, high color (16 bit) display definition
- Broadband or dial-up Internet access, TCP/IP intranet access
- Traditional (TDM) telephone, IP phone, cell phone, headset/microphone or built-in microphone and speakers for audio access and interaction

Interwise Server(s):

- Windows 2003 Server
- 1.8 GHz dual processor
- 512 MB RAM
- 5 GB disk space
- Microsoft Internet Information Server (IIS) version 6
- Microsoft SQL Server 2000
- TCP/IP network access

Microsoft Outlook / IBM Lotus Notes Add-Ins:

- Microsoft Exchange Server 2000 or 2003, Microsoft Office 2000, XP or 2003
- Lotus Notes Client and Domino Server versions R5.0.6 and above, R6.0.x and R6.5.x.

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