STRANIX

Workforce Performance Services and Solutions

Stranix is a global provider of workforce performance solutions and services. Stranix delivers innovative learning, collaboration, and knowledge management products, services and solutions to both the Fortune 1000 and SMB markets. Stranix acknowledges and address the people, process, and technology aspects of any solution on which we deliver. Stranix provides full lifecycle solutions from strategic planning through implementation and ongoing management.

Our Mission

Our mission at Stranix is to effectively partner with our clients to provide quality and cost effective workforce performance solutions through the fusion of people, process and technology.

Benefits

- **We partner with the leading technology providers in the workforce performance industry**
- **Single vendor that can provide all solution needs**
- **Quality services at reasonable costs**
- **Full staff of dedicated subject matter expertise in each of our offerings**
- **We use what we sell**
- **Customer Service**
- **Track record of delivery excellence**
- **Value centric**
- **Proven Attain™ Methodology**
- **Breadth of services and capabilities**

Workforce Performance Technologies

Strategic Business Partner Spotlight

Stranix strategically partners with leading technology vendors in the workforce performance space. A few of our key technology partners:

- ***SumTotal Systems:*** A web-based authoring system that provides teams a complete environment for creating, managing, assembling, and delivering learning content.
- ***Interwise:*** This web-based collaboration system provides businesses with the capability to reduce costs by conducting meetings, or delivering training, right from the desktop.
- ***Rocket Software:*** ActiveGuide is an easy and cost-effective means to reduce application training needs through online performance support.
- ***Mindleaders:*** A large catalog of standards compliant web based training courses.

Below is a snapshot of the type of system packages we focus on

- Learning Management Systems
- Learning Content Management Systems
- Virtual Classroom
- Collaboration Tools
- Electronic Performance Support Systems
- Performance Management Systems
- Reporting and Business Analytics
- Content Authoring Tools

performance@work™

Consulting Services

Planning, Implementation, and Post-Implementation…

Our services are focused on supporting you in each or all of these stages. Stranix has been, and continues to be, committed to value-added client service. We deliver a full line of services to support your solution needs such as:

- System Implementations
- Project Management
- Process Automation
- Solution Upgrades
- Subject Matter Expertise and Best Practices
- Solution Training
- System Integration
- Proof of Concepts

These services are provided with the goal of delivering the right resources at the right time at the right place.

Managed Services and Solutions

Stranix Managed Services are tailored to clients who have completed their initial rollout and are in the "What's Next?" phase.

Whether you require the support of a subject matter expert on an as-needed basis to overcome specific hurdles or you require full managed services, from help desk through technology hosting, our managed services group has the infrastructure and people to deliver:

Solutions Operations Center (SOC)

The foundation of our managed service offerings is our state of the art solutions operation center.

The Stranix Solution Center is equipped a full staff of specialized solution resources, tier 1 data center, etc.

Through the SOC and our consultants, Stranix provides the post implementation support you need without the high fees associated with traditional professional services.

Snapshot of Managed Services

- System Administration Services – for companies that don't or can't allocate a resource for the day to day administration of the system such as user management, reporting, executing processes, etc
- Tier 1, 2, 3 Help Desk
- On-Call Functional experts – Our experts don't just provide functionality briefings, but will explain how to apply the functionality to meet your business objective.
- System Hosting – Not provided by a generic system hosting team, but by hosting experts that are knowledgeable in the software they are hosting.
- Business Unit Deployments – Support, guidance and best practices for assimilating additional user populations into a system that is already live.
- Ongoing training services

Our People

Our people are deeply experienced in performance system implementations, project management, workforce transformation, communication and change management, and content development and integration. The Stranix Team brings with it the best practices, templates, tools, and experiences from the top companies in the world. Our approach is comprehensive and integrated, and our team is experienced in working with our clients to achieve the results necessary for a successful project.

For more information

To learn more about Stranix please visit: **www.stranix.com**, or contact Stranix Sales at Telephone: 214 432 8261
E-mail: sales@stranix.com

STRANIX